

Privacy Policy

Last Updated: August 02, 2026

This Privacy Policy describes how Catalyst Innovations/Elevate (referred to as "Elevate," "we," "us," or "our") collects, uses, and discloses your information when you visit our website, <https://www.elevateourteam.com> (the "Site"). We are committed to protecting your privacy. This policy explains our practices regarding the information we collect from you, and it outlines your rights concerning that information. Please read it carefully.

1. Information We Collect

When you interact with the Elevate Site, we may collect various types of information. This data helps us operate the Site, understand how it's used, and improve your experience. We collect both information you provide directly to us and information collected automatically as you navigate the Site.

1.1 Information You Provide Directly

This is information you voluntarily give us. For example, if you fill out a contact form on <https://www.elevateourteam.com> to inquire about our services, you might provide:

- Contact Information: Your name, email address, phone number, and any other details you include in your message.
- Correspondence: Records of any communications you have with us, including emails and messages sent through the Site.

We collect this information to respond to your inquiries and provide the services you request.

1.2 Information Collected Automatically

As you browse and interact with the Elevate Site, certain information is automatically collected. This helps us understand user behavior and improve the Site's functionality. This information may include:

- Log Data: Your Internet Protocol (IP) address, browser type, browser version, the pages of our Site that you visit, the time and date of your visit, the time spent on those pages, and other diagnostic data.
- Device Information: Information about the device you use to access the Site, such as device type, operating system, unique device identifiers, and mobile network information.
- Usage Data: Details about how you use the Site, including clickstream data, access times, and referring website addresses.

This data is primarily used for analytical purposes, helping us see what parts of the Site are popular and where we can make improvements.

2. How We Use Your Information

Elevate uses the information we collect for several purposes. Our goal is to provide a functional, secure, and helpful experience on <https://www.elevateourteam.com>.

- To Provide and Maintain the Site: This includes operating the Site, ensuring its functionality, and delivering the content you request.

- **To Improve and Personalize the Site:** We use data to understand user preferences, diagnose technical issues, and enhance the overall user experience. This means making the Site more intuitive and relevant to you.
- **To Communicate With You:** If you contact us, we'll use your information to respond to your inquiries, provide customer support, and send you updates or information related to your requests.
- **For Security and Fraud Prevention:** We use information to detect, prevent, and address technical issues, security incidents, and fraudulent activity on the Site. Protecting our users and our systems is paramount.
- **For Analytics and Research:** We analyze usage patterns to understand how our Site is being used, which helps us make informed decisions about future development and content.
- **To Comply with Legal Obligations:** We may use your information to comply with applicable laws, regulations, legal processes, or governmental requests.

3. How We Share Your Information

Elevate understands the importance of keeping your information private. We do not sell your personal information to third parties. We may share your information in limited circumstances, and only when necessary for the purposes outlined in this Privacy Policy.

- **With Service Providers:** We may share your information with third-party companies and individuals who perform services on our behalf (e.g., website hosting, analytics, customer support). These service providers are contractually obligated to protect your information and use it only for the purposes for which it was disclosed.
- **For Business Transfers:** If Elevate is involved in a merger, acquisition, or asset sale, your personal information may be transferred as part of that transaction. We will notify you before your personal information is transferred and becomes subject to a different Privacy Policy.
- **For Legal Reasons:** We may disclose your information if required to do so by law or in response to valid requests by public authorities (e.g., a court or government agency). This includes situations where we believe such action is necessary to comply with a legal obligation, protect the rights or property of Elevate, prevent or investigate possible wrongdoing in connection with the Site, or protect the personal safety of users of the Site or the public.
- **With Your Consent:** We may share your information for any other purpose with your explicit consent.

4. Cookies and Tracking Technologies

The Elevate Site uses "cookies" and similar tracking technologies to track activity on our Site and hold certain information. Cookies are small data files placed on your device. They help us remember your preferences, understand how you use the Site, and improve your experience.

4.1 Types of Cookies We Use

- **Essential Cookies:** These cookies are strictly necessary to provide you with services available through our Site and to enable you to use some of its features. Without these cookies, the services you have asked for cannot be provided.
- **Analytics Cookies:** These cookies allow us to count visits and traffic sources so we can measure and improve the performance of our Site. They help us know which pages are the most and least popular and see how visitors move around the Site.

4.2 Your Choices Regarding Cookies

You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. Most browsers allow you to manage your cookie preferences. However, if you do not accept cookies, you may not be able to use some portions of our Site. For example, certain features on <https://www.elevateourteam.com> might not function as intended.

5. Data Security

The security of your information is important to Elevate. We implement reasonable administrative, technical, and physical safeguards designed to protect the personal information we collect from unauthorized access, use, alteration, and disclosure. However, no method of transmission over the Internet or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security. You should always be mindful of the information you share online.

6. Data Retention

Elevate retains your personal information only for as long as is necessary for the purposes set out in this Privacy Policy. This means we keep it to fulfill the purposes for which we collected it, including for the purposes of satisfying any legal, accounting, or reporting requirements. For example, if you send us an inquiry via a contact form, we'll retain that information long enough to address your request and for a reasonable period afterward for our records.

We will also retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period, except when this data is used to strengthen the security or to improve the functionality of our Site, or we are legally obligated to retain this data for longer periods.

7. Your Privacy Rights (United States)

As a user of the Elevate Site in the United States, you have certain rights regarding your personal information. We are committed to honoring these rights.

- **Right to Access:** You have the right to request access to the personal information we hold about you.
- **Right to Correction:** You have the right to request that we correct any inaccurate or incomplete personal information we hold about you.
- **Right to Deletion:** You may have the right to request the deletion of your personal information, subject to certain exceptions (e.g., if we need to retain the information to comply with a legal obligation).
- **Right to Opt-Out:** You have the right to opt-out of certain data processing activities, such as the use of cookies for analytics. You can typically do this through your browser settings, as mentioned in the "Cookies and Tracking Technologies" section.

To exercise any of these rights, please contact us using the information provided in the "Contact Us" section below. We will respond to your request in accordance with applicable law.

8. Children's Privacy

The Elevate Site is not intended for individuals under the age of 13. We do not knowingly collect personally identifiable information from anyone under the age of 13. If you are a parent or guardian and you are aware that your child has provided us with personal information, please contact us. If we become aware that we have collected personal information from children without verification of parental consent, we take steps to remove that information from our servers. Protecting children's privacy is very important to us.

9. Third-Party Websites

Our Site may contain links to other websites that are not operated by Elevate. If you click on a third-party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit. We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services. This Privacy Policy applies solely to information collected by Catalyst Innovations/Elevate through <https://www.elevateourteam.com>.

10. Changes to This Privacy Policy

Elevate may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. We will also update the "Last Updated" date at the top of this Privacy Policy. You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page. Your continued use of the Site after any such changes constitutes your acceptance of the new Privacy Policy.

11. Contact Us

If you have any questions about this Privacy Policy, our data practices, or your rights, please contact us:

- By email: support@mycatalystinnovations.com

We're here to help and address any concerns you might have.